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Attorney Docket No. P24200

In re application of: William R. JONES et al.

Application No. : 10/689,077

Mail Stop Amendment
Group Art Unit : 2643

Filed : October 21, 2003

Examiner : Q.D. TRAN

For : USER INTERFACE AND SYSTEM TO FACILITATE TELEPHONE CIRCUIT
MAINTENANCE AND REPAIR**Mail Stop Amendment**

Commissioner for Patents

U.S. Patent and Trademark Office

Customer Service Window, Mail Stop Amendment

Randolph Building

401 Dulany Street

Alexandria, VA 22314

Sir:

Transmitted herewith is an **Amendment under 37 C.F.R. 1.111** in the above-captioned application.

Small Entity Status of this application under 37 C.F.R. 1.9 and 1.27 has been established by a previously filed statement.

A verified statement to establish small entity status under 37 C.F.R. 1.9 and 1.27 is enclosed.

A Request for Extension of Time.

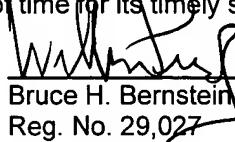
No additional fee is required.

The fee has been calculated as shown below:

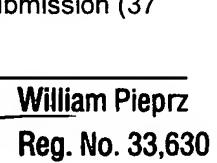
Claims After Amendment	No. Claims Previously Paid For	Present Extra	Small Entity		Other Than A Small Entity	
			Rate	Fee	Rate	Fee
Total Claims: 19	*20	0	x25=	\$	x 50=	\$0.00
Indep. Claims: 3	**3	0	x100=	\$	x200=	\$0.00
Multiple Dependent Claims Presented			+180=	\$	+360=	\$0.00
Extension Fees for _____ Month(s)				\$		\$0.00
			Total:	\$	Total:	\$0.00

* If less than 20, write 20

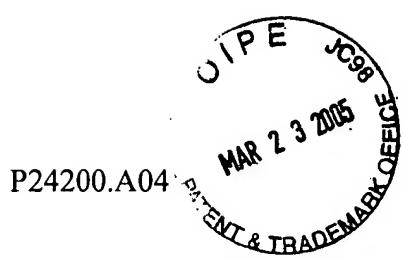
** If less than 3, write 3

 Please charge my Deposit Account No. 19-0089 in the amount of \$_____. A check in the amount of \$_____ to cover the filing/extension fee is included. The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 19-0089. Any additional filing fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 C.F.R. 1.136(a)(3)).


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William Pieprz
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: William R. JONES et al.

Group Art Unit : 2643

Serial No: 10/689,077

Examiner: Q.D. Tran

Filed: October 21, 2003

For: USER INTERFACE AND SYSTEM TO FACILITATE TELEPHONE
CIRCUIT MAINTENANCE AND REPAIR

RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the Official Action of December 27, 2004, in which a three month shortened statutory period for response was set to expire on March 28, 2005 (March 27, 2005 falling on a Sunday), Applicants respectfully request reconsideration and withdrawal of the outstanding rejections, and an indication of the allowability of all the claims pending in the present application in view of the herein-contained remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.